



EMERGENCY REPORTING TO ESO DISCOVERY QUESTIONNAIRE

Please use this document to assist in the ESO discovery process. Understanding your organization helps us find the right solution for your circumstance.

1. What is your current deployment model?
Career, Volunteer, or Combination
2. If Fire EMS, do you provide ALS or BLS?
3. If ALS, do you transport?
4. If you transport:
 - What are your top-visited hospitals?
 - What cardiac monitor devices do you use?
5. How many personnel do you have?
Paid versus Volunteer
6. How many front-line apparatuses do you have or how many apparatus are checked off daily or weekly?
7. What other solutions are you currently utilizing?
 - Incidents
 - ePCR
 - Training
 - Occupancy
 - Inspections
 - Hydrants
 - Maintenance
 - If yes to above, are you using Rig Check*
 - Inventory
 - If yes, are you using it to track EMS supplies only or things like Oil Filters too?*
 - Calendar
 - Events
 - Daily Roster
 - Shifts
 - Staffing
 - Daily Roster
 - Payroll
 - Demographics

8. What Emergency Reporting products are you currently using?
9. Do you have a timeline we should be made aware of?
10. What other initiatives are you looking to do that we may be able to help with?
11. What are your biggest concerns about upgrading?